# **[Organization] receives 2024 Press Ganey Human Experience Pinnacle of Excellence Award®**

*[Organization] is recognized as an industry leader in Member Experience*

**DATELINE, January 7, 2025–** [Organization] today announced that it has been named a 2024 Human Experience (HX) Pinnacle of Excellence Award® winner by [Press Ganey](https://www.pressganey.com/company/awards/), the global leader in healthcare experience solutions and services. This award is part of Press Ganey’s annual ranking of the top health plans, hospitals and health systems in the country, according to performance in a variety of experience metrics.

As a winner of the Press Ganey HX Pinnacle of Excellence Award®, [Organization] is has earned recognition for ranking in the top 5% of health plans nationwide, delivering exceptional member experience over a minimum of [one/two] consecutive years in [**pick winning category:** Highest access to care CAHPS ratings, Highest doctors and quality of care CAHPS ratings, Highest enrollee experience with plans CAHPS, Highest overall CAHPS ratings, Highest overall experience CAHPS ratings, Highest physician care CAHPS ratings, Highest plan and plan services CAHPS ratings, Highest plans services CAHPS ratings, Highest prescription drug CAHPS ratings].

This prestigious honor reflects [Organization]’s unwavering commitment to understanding and prioritizing the voices of its members. Press Ganey partners with over 74% of U.S. health plans in its mission to advance member satisfaction, reduce friction points**,** and create a seamless healthcare journey.

[Organization to include some thoughts on actions, best practices accomplished to reach this milestone].

“By excelling in areas such as access to care and care coordination, [Organization] has set a high standard for enabling patient-centered, high-quality care,” said Patrick T. Ryan, CEO and Chairman of Press Ganey. “This award recognizes their dedication to understanding and addressing member needs, ensuring a seamless and positive healthcare experience.”

[Insert quote from the organization’s CEO]

[Organization to provide a forward-looking statement – have something exciting you’ve released, something coming up in 2025 or even just an “exciting roadmap” ahead? Include your call to action here]

To learn more about [Organization], visit [Organization website or landing page].

**About Press Ganey**

[Press Ganey](https://www.pressganey.com/?utm_medium=pr&utm_source=newswire&utm_campaign=voc_gartner_mq_2024) partners with healthcare providers and health plans to improve the experiences of their patients, consumers, and workforce by marrying data with unparalleled technology, analytics, and expertise. Our Human Experience (HX) platform unites and enlivens disparate data, enabling clients to gather, analyze, visualize, and act on key insights to retain talent, improve access to care, and ensure the care journey is safe, equitable, and patient-centered. We are the trusted partner to 41,000+ healthcare provider organizations globally and 85% of health plans in the United States. Press Ganey is a PG Forsta company.

**About PG Forsta**

PG Forsta is a leading provider of experience measurement, data analytics and insights for healthcare and other complex industries. Our Press Ganey healthcare suite is the most widely adopted experience, clinical and safety solutions for providers, payers and life sciences organizations. Our Human Experience platform for enterprises, which includes an award-winning “voice of the customer” solution, powers the world’s leading brands and 9 out of 10 global market research agencies.

**About [Organization]**

[Insert Organization’s boiler plate]

# # #