# **[Organization] receives 2024 Press Ganey Human Experience Pinnacle of Excellence Award®**

*[Organization] is recognized as a leader in [Category] within the healthcare industry for consecutive years, signifying the best practices businesses should consider implementing regarding patient care in a new year.*

**DATELINE, January 7, 2025–** [Organization] today announced that it has been named a 2024 Human Experience (HX) Pinnacle of Excellence Award® winner by [Press Ganey](https://www.pressganey.com/company/awards/), the global leader in healthcare experience solutions and services. This award is part of Press Ganey’s annual ranking of the top hospitals and health systems in the country, according to performance in patient experience.

As a winner of the Press Ganey HX Pinnacle of Excellence Award®, [Organization] has ranked in the top 5% of healthcare providers in delivering patient experience over a minimum of [three **OR** two – *select based on category criteria*] consecutive years. Press Ganey works with more than 41,000 healthcare facilities in its mission to reduce patient suffering and enhance caregiver resilience to improve the overall safety, quality and experience of care.

[Organization to include some thoughts on actions, best practices accomplished to reach this milestone].

[Choose one of the quote options from Press Ganey below]

* **Quote Option 1:** "Each day, [Organization] exemplifies dedication to their patients, workforce, and larger community, setting a remarkable standard for compassionate healthcare" said Patrick T. Ryan, Chairman and CEO of Press Ganey. "It is with great honor that we celebrate their outstanding achievements.”
* **Quote Option 2**: "We extend our congratulations to [Organization], which on a daily basis reinforces our belief in the transformative power of patient-centered care, positive employee experiences, and effective clinical outcomes," said Patrick T. Ryan, CEO and Chairman at Press Ganey. "We look forward to working together in the future to help them continue to provide exceptional healthcare experiences.”’
* **Quote Option 3:** “[Organization] demonstrates the transformative power of committing to patient-centered care and positive employee experiences that drive effective clinical outcomes," said Patrick T. Ryan, CEO and Chairman at Press Ganey. “By making the human experience a top priority, [Organization] is setting a new standard for healthcare excellence.”

[Insert quote from the organization’s CEO]

[Organization to provide a forward-looking statement – have something exciting you’ve released, something coming up in 2025 or even just an “exciting roadmap” ahead? Include your call to action here]

To learn more about [Organization], visit [Organization website or landing page].

**About Press Ganey**

[Press Ganey](https://www.pressganey.com/?utm_medium=pr&utm_source=newswire&utm_campaign=voc_gartner_mq_2024) partners with healthcare providers and health plans to improve the experiences of their patients, consumers, and workforce by marrying data with unparalleled technology, analytics, and expertise. Our Human Experience (HX) platform unites and enlivens disparate data, enabling clients to gather, analyze, visualize, and act on key insights to retain talent, improve access to care, and ensure the care journey is safe, equitable, and patient-centered. We are the trusted partner to 41,000+ healthcare provider organizations globally and 85% of health plans in the United States. Press Ganey is a PG Forsta company.

**About [Organization]**

[Insert Organization’s boiler plate]

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